



COVID-19 PROCEDURES

COVID-19, commonly referred to as the Coronavirus, is a new disease being monitored by the Centers for Disease Control and Prevention (CDC). It is so new that the CDC is still learning how it spreads, the severity of illness it causes, and to what extent it may continue to spread in the U.S.

At Escot Bus Lines we have always taken pride in the cleanliness of our vehicles. We are taking additional steps to ensure our passengers and operators are traveling in vehicles that are thoroughly cleaned multiple times each day during this health crisis. In addition, our operators have been asked to avoid the pleasantries of a handshake and to wear masks at all times while around passengers.

The likelihood of becoming infected on an airplane or in a Motorcoach is about the same as any other place where many people gather such as restaurants, stadiums, theaters, and nightclubs.

We place great emphasis on your safety as well as the health and safety of our employees. Our vehicles are cleaned between each trip with anti-bacterial cleaning products for your protection as well as keeping our operators safe. We have also mounted a bottle of hand sanitizer at the front of each bus for the use of our passengers and operators.

The Center for Disease Control has issued a statement indicating domestic travel in the U.S. is still safe and there is no need to cancel trips or events held within the U.S. The CDC recommends travelers take the following precautions:

- Avoid close contact with people who are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash. Clean and disinfect frequently touched objects and surfaces such as handles, seatbelt buckles, air vents, buttons, and armrests using a disinfectant wipe.
- Wash your hands often with soap and water for at least 20 seconds, especially after going to the bathroom; before eating; and after blowing your nose, coughing, or sneezing.
- If soap and water are not readily available, use an alcohol-based hand sanitizer that contains 60% to 95% alcohol.

We wanted to share this information with our customers so you may travel with us with confidence.

Sincerely,

Mack Macksam

Major (R) USA

Director of Business Development

CLEAN *Care*



The **International Motorcoach Group (IMG)**, North America's premier motor coach network, continues with our longstanding commitment to providing a clean environment for both employees and guests while aboard certified members' motorcoaches. Our "Clean Care" guidelines have been developed to meet or exceed the guidelines* set forth by the CDC, as well as the recommendations of the travel industry and the medical community.

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VEHICLE PREPARATION

Prior to every trip, IMG Operators will clean and disinfect each vehicle.

- Clean surfaces
- Use EPA/CDC approved disinfectants

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WHILE TRAVELING

While traveling, critical touch points will be cleaned and sanitized.

- Sanitize high touch areas
- Use EPA/CDC approved disinfectants

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ADDITIONAL CLEANING

Vehicles will be subject to deeper cleaning and sanitizing at planned intervals, including enhanced deep cleaning, disinfecting, and sanitizing procedures to supplement daily cleaning.

- Scheduled at regular intervals
- Supplement daily cleaning routines
- Focused on disinfecting & sanitizing

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PERSONAL PROTECTIVE EQUIPMENT (PPE)

IMG Operators provide drivers, cleaning staff and other employees that interact with motorcoaches recommended PPE.

- Coach Cleaners/Maintenance
- Drivers & Guides
- Support Staff (as appropriate)

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SOCIAL DISTANCING

We encourage customers to have open dialogue with member companies regarding their groups needs, including any social distancing desires, to ensure passenger comfort within the vehicles.

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SHARED RESPONSIBILITY

Passengers & Guests can participate in safety precautions by following CDC Guidelines-

- Wash hands often and avoid touching your eyes, nose, and mouth with unwashed hands.
- Cover your mouth and nose with a cloth face cover when around others.
- If you are sick, think you may be sick, have been exposed to someone who is sick, or have a temperature, do not travel.

*As at May 15, 2020

Setting the Standard